JUSTIN VIEN

Front-End Web Developer

CONTACT

(416) 450 - 6518

justinvien.developer@gmail.com

https://justinvien.dev

CAREER OBJECTIVES

I' am a web developer who is passionate about building aesthetically pleasing, accessible, and functional apps and interfaces. I possess previous experience in customer service.

TECHICAL SKILLS

- HTML5, CSS3, SASS
- JavaScript, ES6
- Git/Github
- ReactJS, Firebase
- Responsive design
- Pair/team-based programming
- Accessible web design

SOFT SKILLS

- Adaptability
- Communication
- Teamwork
- Time-management
- Creativity

ACADEMIC BACKGROUND

CERTIFICATION, WEB DEVELOPMENT IMMERSIVE
Juno College of Technology | Cohort 38, 2022

HONOURS BACHELORS OF ARTS, BUSINESS AND SOCIETY
York University | Class of 2016

PROJECTS

ART UNLIMITED
Built with: HTML5, CSS, jQuery, and GSAP animations

A responsive website that uses the Art Institute of Chicago's api and allows users to generate random art for daily inspiration or search for art from their extensive collection.

JSHERO
Built with: HTML5, CSS3, Vanilla JS(OOP), and jQuery

A completely responsive JavaScript trivia game that is stylized like a old school 16-bit fantasy videogame.

SHOPPABLE
Built with: React, CSS3

A mock e-commerce store built with React and data from a REST API. Features full shopping cart functionality and completely responsive.

REELGOODFILMS
Built with: HTML5, CSS3, Vanilla JS

A pair programming project that utilizes the TMDB API to allow users to search for movies or discover popular movies based on years or genres.

WORK SUMMARY

CUSTOMER SERVICE ASSOCIATE (SEASONAL)
LCBO | Nov 2019-Jan 2020

- Delivered exceptional customer service through general product consultancy and prompt, courteous service.
- Maintained an attractive sales space through regular inventory management such as timely stocking and replenishment of goods.
- Ensuring all transactions was executed in a timely and accurate manner to minimize loss and maximize customer satisfaction.

CUSTOMER EXPERIENCE ASSOCIATE
TD Canada Trust | Feb 2017 - Jul 2019

- Performed financial transactions, such as cash deposits/withdrawals, transfers, credit applications, and loan payments, with a high degree of accuracy.
- Provided exceptional customer experiences by providing sound financial advice, exceeding customer demands, lobby leadership, problem resolution, and product/service knowledge/education.
- Leader and team player by sharing best practices, technical advice and sale tactics to team members.
- Handled interdepartmental administrative requests as they occur such as investigations, discrepancies, and processing national/international wire transfers.

CUSTOMER SERVICE KIOSK ASSOCIATE (CONTRACT)
Town of Newmarket | Oct 2018 - Jun 2019

- Utilized CRM Software for logging enquiries, issues, bookings, payments and concerns, to ensure effective client management and satisfaction.
- Delivered exceptional customer experiences through service knowledge and town programs by educating clients about facilities, recreational, and cultural offerings.
- Active participant in meetings; report, discuss, and identify trends in the volume of activities and services that are offered, problems and issue resolution, leading to new solutions and strategies.